SecureVault – Privacy Policy

Last Updated: June 2026

At SecureVault, we respect your privacy and are committed to protecting the personal and business information entrusted to us. This Privacy Policy explains how we collect, use, store, and safeguard information obtained through our software, website, and related services.

1. Information We Collect

To provide and improve our services, we may collect the following types of information:

Personal and Business Information

- Name, phone number, email address, and business details.
- Account registration and subscription information.
- Information provided through contact forms, demo requests, support requests, and other communications.

Transaction and Usage Information

- Business transaction data entered into the software.
- Software usage statistics and activity logs.
- Preferences and settings related to your account.

Technical Information

- IP address, browser type, operating system, and device information.
- Website usage data and analytics information.
- System logs and diagnostic information for security and troubleshooting purposes.

2. How We Use Information

The information we collect may be used to:

- Provide, operate, and maintain SecureVault services.
- Process customer registrations, subscriptions, and renewals.
- Deliver technical support, software updates, and maintenance services.
- Improve software functionality, performance, and user experience.
- Monitor system security and prevent unauthorized access.
- Communicate important service announcements, updates, and notifications.
- Comply with applicable legal and regulatory requirements.

3. Data Security

SecureVault implements reasonable administrative, technical, and physical safeguards to protect customer information from unauthorized access, disclosure, alteration, misuse, or destruction.

While we strive to use commercially acceptable means to protect data, no method of electronic transmission or storage is completely secure. Therefore, absolute security cannot be guaranteed.

4. Information Sharing and Disclosure

SecureVault does not sell, rent, lease, or trade customer information to third parties.

Information may be disclosed only under the following circumstances:

- When required by applicable law, regulation, court order, or governmental authority.
- To trusted service providers who assist in operating our business, subject to appropriate confidentiality obligations.
- To protect the rights, property, security, or legal interests of SecureVault, its customers, or the public.
- To detect, prevent, or investigate fraud, security incidents, or unauthorized activities.

5. Data Retention

Customer information will be retained for as long as necessary to:

- Provide and support our services.
- Fulfill contractual obligations.
- Comply with legal, regulatory, and tax requirements.
- Resolve disputes and enforce agreements.

Upon termination of services, data may be retained for a reasonable period as required by law or legitimate business purposes.

6. Cookies and Website Analytics

Our website may use cookies and similar technologies to:

- Enhance user experience.
- Remember user preferences.
- Analyze website traffic and performance.
- Improve website functionality and services.

Users may choose to disable cookies through their browser settings; however, some website features may not function properly as a result.

7. Customer Rights

Customers may request access to, correction of, or updates to their personal information, subject to applicable legal requirements and verification procedures.

Customers are responsible for ensuring that the information provided to SecureVault remains accurate and up to date.

8. Changes to This Privacy Policy

SecureVault reserves the right to modify or update this Privacy Policy at any time to reflect changes in legal requirements, business practices, technology, or service offerings.

Any revised version of this Privacy Policy shall become effective upon publication on the SecureVault website or other official communication channels. Continued use of the Software after such updates constitutes acceptance of the revised Privacy Policy.